DESKTOP APPLICATION
MOBILECONNECT

MobileConnect is Fusion's softphone application enabling a seamless, device-agnostic experience across mobile and desktop platforms, enabling voice and video calling, instant and group messaging, presence and desktop sharing. Use any device to mirror your desk phone, essentially carrying your office with you wherever you go.

MobileConnect's new conferencing feature, **FusionWorks Pro UC**, with its robust presenter capabilities, allows a user to instantly share their desktop with up to 100 coworkers or external parties, schedule ad-hoc or pre-set meetings in their own conference room, and share/transfer files with ease.

MobileConnect features:

SHOW/HIDE RESOURCES SUCH AS DIALPAD, CONTACTS, FAVORITES, HISTORY, MESSAGE WINDOW, AND VIDEO

OPT TO KEEP THE CLIENT ALWAYS ON TOP OF OTHER OPEN WINDOWS HERE

CHANGE LAYOUT OF CONTACT LIST AND IMPORT CONTACTS

MINIMIZE SYSTEM TO TASK BAR

MINIMIZE TO SYSTEM TRAY. THIS ICON DOES NOT SHUT DOWN MOBILECONNECT

MOBILECONNECT MENU

DISPLAYS PRESENCE (AVAILABLE, ON PHONE, AWAY, ETC.)

MODE AND VOLUME TOOLBAR

CONTACT/CALL ENTRY FIELD

SHARE YOUR SCREEN

START A CONFERENCE

OPEN THE MESSAGES/CHAT WINDOW.

VOICEMAIL INDICATOR

CLICK DOWN ARROW TO START AUDIO, VIDEO OR CONFERENCE CALL

DIALPAD

OPENS DIALPAD INTERFACE

OPENS MISSED CALLS AND CALL LOG

VIEW CONTACTS   VIEW FAVORITE CONTACTS

NOTE: Screen shots used in this guide reference a Windows computer. MobileConnect for Mac is available as well. Mac Users, see note below.

Downloading the Software

1. From your web browser, go to:
https://www.fusionconnect.com/support/fusionworkspro/

2. Scroll down to: 'Software Downloads.'

3. Select **MobileConnect for Desktop**.

4. Select your desired version to download: Mac/Windows available.

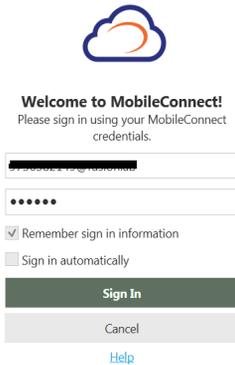5. Run the MobileConnect setup file and follow the prompts in the install wizard.

Logging In & Out

If MobileConnect is not already running, start the program by double-clicking the desktop icon.

Log In

1. Enter your 10 digit DID number and password:

User ID	**10 Digit Number**
Password	**Randomly Generated**

Welcome to MobileConnect!
Please sign in using your MobileConnect credentials.

☑ Remember sign in information
☐ Sign in automatically
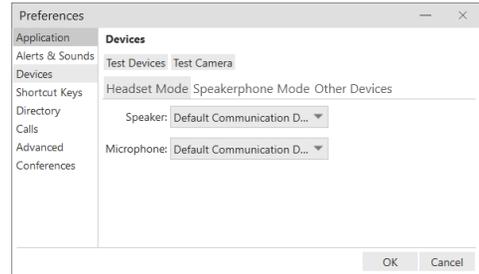
Sign In
Cancel
Help

2. Click the **Log In** button.

NOTE: Make sure to enable both settings - 'Remember login information' and 'Log in automatically.'

Log Out

1. Choose Softphone > Exit.

Set Up Your Headset/Microphone

1. Click Softphone > Preferences > Devices and select a headset or speaker/microphone for use within the program. You can test audio and adjust volume from Test Devices.*

Preferences

Application
Alerts & Sounds
Devices
Shortcut Keys
Directory
Calls
Advanced
Conferences

Devices

Test Devices   Test Camera

Headset Mode   Speakerphone Mode   Other Devices

Speaker: Default Communication D...
Microphone: Default Communication D...

OK   Cancel

Collaboration with FusionWorks Pro UC

FusionWorks Pro UC combines audio, HD video, screen sharing, messaging, and presence in one virtual meeting room.

During a conference call, the Host can share their screen, send and receive video, allow a Participant to share their screen and toggle between the two, adjust the video layout and manage the participant list.

Any participant with a link to a host's virtual meeting room can join the call, but you must have a MobileConnect client to host a meeting.

Host a meeting:

1. Select the conference icon and invite your Participants by sharing the link via email or IM.
2. Open the room and enjoy your meeting.

*Note: To adjust preferences on a Mac device, use the shortcut, "command, comma" together in order to prompt the menu. Alternatively, select the softphone application and click the 'menu bar' on the top of your Mac computer screen.